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## **The Adaptation of Hirschman's Exit-Voice Framework to Metropolitan Problems of Housing: A Case Study of Berlin**

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### ***Abstract:***

Albert Hirschman's famous work "Exit, Voice and Loyalty" (1970), which discusses the interplay of different responses to dissatisfaction with an organization, product or government, has been used to describe political concepts as well as public services. His framework might foster understanding of the relationships between different kinds of citizen responses to dissatisfaction with urban development as well. The proposed paper reviews ways to analyze topics that are related to private and public housing: First, the responses of tenants that are dissatisfied with developments in their urban quarter; second homeowners' responses to neighborhood upscaling (or decline); and third municipal government responses to rising housing prices and the provision of housing. We will use the exit-voice framework to give insights into the urban development process that has been taken place in Berlin in the last decade.

*JEL-Classification: H23, L11, Q42*

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